

**COMBINED DECLARATION AND POWER OF ATTORNEY**

(ORIGINAL, DESIGN, NATIONAL STAGE OF PCT, SUPPLEMENTAL, DIVISIONAL,  
CONTINUATION, OR C-I-P)

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As a below named inventor, I hereby declare that:

**TYPE OF DECLARATION**

This declaration is for an original application.

**INVENTORSHIP IDENTIFICATION**

My residence, post office address and citizenship are as stated below, next to my name. I believe that I am the original, first and sole inventor (*if only one name is listed below*) or an original, first and joint inventor (*if plural names are listed below*) of the subject matter that is claimed, and for which a patent is sought on the invention entitled:

**METHOD OF DISPLAYING PRODUCT AND SERVICE PERFORMANCE DATA**

**SPECIFICATION IDENTIFICATION**

The specification is attached hereto.

**ACKNOWLEDGMENT OF REVIEW OF PAPERS AND DUTY OF CANDOR**

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information, which is material to patentability as defined in 37, Code of Federal Regulations, § 1.56.

I hereby claim benefit under Title 35, United States Code, §120 of United States application Serial Number 60/441,101, filed January 17, 2003, entitled **METHOD OF DISPLAYING PRODUCT AND SERVICE PERFORMANCE DATA** by John G. Fischer.

## POWER OF ATTORNEY

I hereby appoint the following practitioner(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

John G. Fischer, Reg. No. 41,748; Robin L. Barnes, Reg. No. 45,936; D. Scott Hemingway, Reg. No. 36,366; Paul V. Storm, Reg. No. 35,803; Dawn C. Wolff, Reg. No. 48,695; and Mark D. Perdue, Reg. No. 36,890

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## DECLARATION

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

## SIGNATURES

John G. Fischer  
Inventor's signature

Date 1/15/04

  
Country of Citizenship U.S.A.

Residence

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